

## ***VibraLite Watches Frequently Asked Questions (FAQs)***

The vibration for my VibraLite watch is weak, not working, or causing the watch display to “flicker” or reset.

1. Check that vibration is turned on (vibration symbol should be visible above the horizontal line in the box in the upper right corner of the display).
2. If vibration is turned on (symbol is visible) but seems weak or is non-existent, replace the battery. VibraLite watches require a model CR2032 - 3 volt lithium battery.
3. If after doing the above you are still having problems, please contact us.

Audible alarm of the VibraLite watch is not working.

1. Make sure that sound is turned on (sound symbol should be visible below the horizontal line in the box in the upper right corner of the display).
2. If sound is turned on (symbol is visible) but is not working, check if the battery has been replaced recently. If yes, check the back plate of the watch to make sure it is not fastened upside down. If the back plate is upside down, remove it and refasten it correctly.
3. If after doing the above you are still having problems, please contact us.

Light for the VibraLite watch is not working or is causing the watch display to “flicker” or reset.

1. Replace the battery. VibraLite watches require a model CR2032 - 3 volt lithium battery.
2. If after doing the above you are still having problems, please contact us.

The display of the VibraLite watch is frozen and the buttons are not working.

1. Reset the watch by holding down all four buttons until the screen goes blank.
2. If after doing the above you are still having problems, please contact us.